

## Provider Course Student Remediation

The goal of an AHA course is to prepare students to deliver effective resuscitation. Some students may not meet the course objectives and will need remediation in deficient areas.

Instructors may provide remediation to students by monitoring and mentoring them to identify and resolve weaknesses, requesting additional skills practice, assigning additional reading, referring students to other courses, or having students retake the examination or assessment stations to the satisfaction of the course director or lead instructor.

If remediation is unsuccessful, the course director or lead instructor may require students to repeat the entire course. (For more information on specific remediation requirements for any course, see the Instructor Manual for that course.)

If a student scores lower than 84% on the first written exam, he or she will be remediated to the satisfaction of the course director or lead instructor or will need to take a different version of the written exam for successful course completion.

At the time of the course, some students might not be successfully remediated through particular sections of the course (or exam or test). When this happens, the student may arrange for a separate remediation session. A student must meet all course objectives to the satisfaction of the course director or lead instructor before receiving a course completion card.

Students must complete all remediation sessions, including exams, tests and skill stations, within 30 days of the last day of the original course. The remediation date will be listed as the issue date on the course completion card.

If a student does not achieve remediation within 30 days, the course is considered incomplete and a course completion card will not be issued.

## Provider Update or Renewal Procedure

The recommended update or renewal interval for all AHA courses is 2 years. Providers who intend to take an update course must show a valid provider card to enroll in an update or renewal course.

At the discretion of the TCC, course director, or lead instructor, exceptions may be allowed. The TCC has the final authority and responsibility for allowing a student to take an update course if he or she does not have a current AHA Provider card.

Students who present an expired provider card or do not possess a provider card may be allowed to take an update course but will not be given the option of remediation. These students will need to complete the entire provider course if they cannot successfully meet the course completion requirements when tested.

For more information on challenges, see [Provider Course Skills Testing](#).

## Instructor Courses

### Instructor Candidate Selection

An AHA Instructor course teaches the methods needed to effectively instruct others in resuscitation courses.

The AHA requires that instructors be at least 16 years of age for Heartsaver Instructor and BLS Instructor courses. ACLS and PALS Instructors must be at least 18 years of age and licensed or certified in a healthcare occupation where the skills are within the provider's scope of practice.

### Instructor Core Competencies

The AHA has defined these 5 core competencies for all instructor candidates:

- *Skills:* Instructors need to demonstrate mastery in all skills for the courses they teach. This includes both the cognitive skills as well as the psychomotor skills.
- *Course delivery:* Instructors need to teach AHA materials correctly and as outlined in the appropriate Instructor Manual and Lesson Maps.
- *Testing:* Instructors must be able to test students effectively.
- *Professionalism:* Instructors need to maintain a high standard of ethics and professionalism when teaching AHA courses.
- *Program administration:* Instructors need to be able to manage time, space, materials, and paperwork in compliance with AHA guidelines.

### Instructor Course Prerequisites

Before attending the discipline-specific classroom portion of an instructor course, all instructor candidates must

- Be accepted by an AHA TC before taking the course
- Have current provider status in the discipline they wish to teach
- Have completed an Instructor Candidate Application
- Complete the Core Instructor Course