

Acute Stroke Online Frequently Asked Questions

Q: What is it?

A: This new eLearning course was designed to support eLearning needs and the high demand in Stroke due to JCAHO requirements to maintain stroke center certification. Previously provided by the American Heart Association in printed form as the *Acute Stroke Booklet*, the Acute Stroke Online course provides training on the symptoms, diagnosis and management of ischemic and hemorrhagic stroke and complications of stroke.

Acute Stroke Online course is a self-paced, continuing education product that requires participants to go through 11 checkpoint exercises with review questions. The course teaches the Stroke Chain of Survival, 7 D's of Stroke Survival, definitions of Ischemic and hemorrhagic Stroke, pathophysiology, stroke risk factors, stroke recognition, stroke management and transition to critical care and rehabilitation. After passing the online test, participants receive an AHA completion certificate and can receive CME certificate (ie, CME/CE/CEH) if desired.

Q: Who is the intended audience?

A: This course is designed for in-hospital and out-of-hospital personnel, and particularly geared for the experienced provider.

Q: How is this course different from the Stroke Prehospital Care Online course?

A: Acute Stroke Online provides a higher level of information and is geared more for the experienced provider, covering treatment from the field to the emergency department, as well as critical care and rehabilitation. Acute Stroke Online provides extensive in-hospital information and is not specific for just EMS. The Stroke Prehospital Care Online course is case based, and more of an assessment course, teaching the impact of diagnostics.

Q: What is the course format?

A: This course contains 11 required checkpoint exercises that must be completed before a student is allowed to access the online test.

Q: How long does it take to complete?

A: Students generally require approximately 2 hours to complete the course.

Q: *What is the CME/CE credit provided?*

A: CME/CE credit:

- Physicians — Up to 1.75
- Nurses — 2.0 contact hours
- Paramedics — 1.75 contact hours

Q: *Does the program require special computer or support software?*

A: Most Web browsers will have no problem using the eLearning Web site – onlineaha.org.

Q: *Can I log in and out of the course?*

A: Students have up to six months to complete the course. During this time, students can log in and out as many times as they like. To log out, just click the "Click here to logout" link located at the top of the page after login. When ready to continue training, students just go back to www.onlineAHA.org and login with their registered e-mail and password.

Q: *Can course material be accessed after the online portion is completed?*

A: After completion, students have six months from the day of enrollment to refer to the course material for review and knowledge updates.

Q: *How do I get a receipt for my purchase?*

A: Students can print a receipt for orders on the "Order History" page. The "Order History" link is located on the left-hand sidebar on their Course Home Page.

Q: *Who should be contacted if there are problems with the online course?*

A: You can [contact us](#) by phone, e-mail, or postal mail with questions about the site, content, policy, or technical issues.