



## **Structured and Supported Debriefing (Product #80-1471) Frequently Asked Questions Document**

**Q: What is Structured and Supported Debriefing?**

A: The American Heart Association's Structured and Supported Debriefing Course is an online, self-directed course designed to teach ACLS (Advanced Cardiac Life Support) and PALS (Pediatric Advanced Life Support) Instructors how to facilitate an effective debriefing session within 10 minutes following a skills practice session.

**Q: Who is the intended audience for this course?**

A: This course is specifically targeted to ACLS and PALS Instructors; however, BLS (Basic Life Support) Instructors may also benefit from the educational content covered in this course.

**Q: What is the difference between this course and the AHA's Core Instructor Course? Doesn't the Core Instructor Course cover debriefing?**

A: The content covered in the Core Instructor Course is sufficient for basic instruction. However, for those conducting more advanced courses, this course provides more in-depth instruction on how to conduct a structured and supported debriefing using a directed debriefing approach. It covers:

- Methods for conducting debriefing
- Creating a supportive environment
- Establishing roles and goals of the interaction
- Genuine inquiry
- Active listening
- Organized communication
- Generating an accurate record of the events
- Dealing with obstacles and challenges

**Q: Why did the American Heart Association develop Structured and Supported Debriefing?**

A: This course was developed to provide more in-depth training for ACLS and PALS Instructors on how to facilitate a debriefing session. The American Heart Association's Education Subcommittee determined that the basic level of debriefing skills taught in the Core Instructor Course is not sufficient to provide ACLS and PALS instructors with the depth of knowledge required to perform this critical skill.

**Q: What are the unique features and benefits of this course?**

A: Below are some of the key features and benefits of this course:

*Features*

- Three enactments of video simulation scenarios
- Interactive virtual debriefing sessions
- User-centered instructional design
- Introduces Gather-Analyze-Summarize technique for debriefing

### *Benefits*

- Self-paced learning, accessible anytime
- Convenient online delivery
- Simulation scenarios, interactive debriefing and questions help strengthen Instructors' critical thinking and analysis skills

**Q: Are there prerequisites to taking this course?**

A: While there are prerequisites to becoming an AHA Instructor, there are no prerequisites to taking this course. Any person who facilitates debriefing sessions can take this course, whether or not he or she is an AHA Instructor.

**Q: Does this course offer a certification or credential?**

A: No. Completion of this course does not result in an AHA course completion card. However, a certificate of completion is available for the participant to print at the end of the course. Participants may also apply for continuing education credits upon completion.

**Q: Is a skills session required?**

A: No.

**Q: How long does this course take to complete?**

A: On average, this course will take participants approximately 2 hours to complete.

**Q: Is there a course exam that must be passed in order to successfully complete this course?**

A: No, there is no score that a participant must obtain in order to pass this course. Each module of the course takes participants through a series of scenarios in which the participant must choose the right action or response. The participant is not allowed to move forward in the course until the correct action or response is chosen. There is no limit to how many chances a participant has to select the right action or response.

**Q: Are there continuing education credits available for this course?**

A: We have applied for continuing education accreditation and are awaiting this information in order to determine a launch date.

**Q: Is this course available in other languages?**

A: No. Structured and Supported Debriefing is only offered in English.

**Q: Can a student log in and out of the course?**

A: Yes. Students can log in and out as many times as they choose. To log out, just click the "Click here to logout" link located at the top of the page after login. When the student is ready to continue training, he/she can return to [www.OnlineAHA.org](http://www.OnlineAHA.org) and login with his/her registered e-mail and password.

**Q: Can course material be accessed after the online portion is completed?**

A: Students have 12 months from the day of activation to refer to the course material for review and knowledge updates.

**Q: How do I get a receipt for my purchase?**

A: You can print a receipt for your order on the “Order History” page. The “Order History” link is located on the left-hand sidebar on your Course Home Page

**Q: Does the program require special computer or support software?**

A: Most Web browsers will have no problem using our site. You can click on Browser Check to make sure your browser is compatible.

**Q: Who should be contacted if there are problems with the online course?**

A: Customers should contact technical support at OnlineAHA by phone at 1-888-AHA-8883 or e-mail at [help@onlineaha.org](mailto:help@onlineaha.org). Telephone support hours are Monday through Friday, from 9:00 am EST - 5:00 pm EST.